#### Master PD Full Terms and Conditions Day Trip Prizes:

# Energizer x Zootropolis 2 Prize Draw ("the Promotion"):

These Terms and Conditions are between you and Energizer Middle East & Africa Ltd., 144 Emarat Atrium, Sh. Zayed Rd. Dubai, U.A.E (the "Promoter") and will be treated as having final say in the event of any conflict or inconsistency with other communications, such as advertising or promotional materials. Cheil MEA located at Butterfly Building - Tower A, Al Bourooj St, Al Sufouh, Dubai Media City, U.A.E (the "Administrator") will be administering this promotion ("Promotion") on the Promoter's behalf. Entry instructions form part of the Terms and Conditions, and by participating, all entrants are considered to have accepted and be bound by the Terms and Conditions. Please keep a copy for your information. The Walt Disney Company and its affiliated companies (collectively "Disney") are not responsible for the administration of the Promotion, the collection of entries, selection of winners, or the fulfilment of prizing. You are providing information to Promoter and not to Disney. Any questions you have regarding the Promotion should be directed to Promoter and not Disney.

## Eligibility

This *Energizer®* Promotion is open to all residents of the UAE, aged 18 or over, excluding employees of the Promoter and Administrator, Disney, their affiliates or agents, the immediate families of such employees and any other person connected with this Promotion. Energizer will not be responsible for any under-age entries.

- Purchase is necessary. Please retain an itemised receipt that states the time and date
  of purchase prior to entry, but within the Promotion Period, as this may be required for
  validation and in order for a winner to receive their Prize. Internet access, local mobile
  number and email address are required.
- 2. **Promotion Period:** This Promotion is open from 00.01 [GMT+4] on 1 November 2025 and closes at 23.59 [GMT+4] on 31 December 2025 inclusive.
- 3. **Entry Instructions:** To enter the Prize Draw, the entrant must complete the following steps during the Promotion Period:
  - Purchase any Energizer® batteries, battery chargers or flashlights ("Participating Products") worth up to AED49 in a single transaction from any store that stocks the products within UAE;
  - Visit energizerpromo.com, navigate to the Energizer x Zootropolis 2 promotional page (the "Energizer Promotional Page") on the website, enter product barcode, complete the online entry form with their personal details (first name, last name, local mobile number, residential address and email address) and upload a photo of your receipt;
  - Customers will receive an email at the address provided, prompting them to complete their entry by clicking a verification link. Once the email is verified, participants will receive an SMS containing a verification code, which must be entered on the website to confirm their participation.

## 4. Proof of Purchase:

a. Entrants must upload a photo of their receipt upon entry.

- b. The Promoter reserves the right to reject entries which, in the reasonable opinion of the Promoter:
  - a. are in breach of the Terms and Conditions;
  - contain any content that is offensive, harmful, objectionable or which is otherwise unsuitable for publication including with respect to race, religion, origin or gender, or which could reflect negatively upon the name, reputation or goodwill of the Promoter or any brand partner;
  - c. contains or refers to any unauthorised third-party brand or reference any third-party names, logos and/or trademarks;
  - d. promotes any political agenda.
- c. All entrants must retain their original receipt for the qualifying transaction.
- d. For the purposes of this Promotion, a valid receipt ("Valid Receipt") is one which clearly evidences all details relating to purchase of a Participating Product, including:
  - a. Store name;
  - b. Date of purchase;
  - c. Products purchased, including the Participating Product(s);
  - d. Price of each item; and
  - e. Total spent.
- e. Entrants accept and acknowledge that it is their responsibility to produce a Valid Receipt in order to claim a Prize. If the receipt is unclear, faded or damaged upon its provision to the entrant at purchase, entrants acknowledge that it is their responsibility to request a reprinted receipt from the applicable retailer. The Promoter and Administrator are not liable for any failure by a retailer to print a clear or readable receipt.
- f. The Administrator may determine the validity of a receipt in its sole discretion. For the avoidance of doubt, we reserve the right to reject a receipt and the associated entry into the Promotion or claim of a Prize for any reason, including without limitation, where the Receipt is unreadable, crumpled or faded.
- 5. All Promotion entries received after the end of the Promotion Period are automatically invalid.
- 6. The Prizes: There will be 20 winners.

Each winner will win 1 x 1-night trip to Dubai for the winner and a guest, including:

- a. I night's stay in a standard double room at a 4\* hotel in Dubai, plus breakfast (with hotel selection similar to Voco Dubai the Palm by IHG; NH Collection Dubai The Palm; Hilton Dubai The Walk; Aloft Palm Jumeirah; Radisson Beach Resort Palm Jumeirah) where the final hotel selection is subject to availability of requested date and the Administrator's discretion;
- b. 1 x dinner at a restaurant in the selected hotel, to be provided as a meal voucher worth AED1,000; and
- c. The winner's choice of 2 x activities for the winner and a guest out of the following options:
  - i. 2 x tickets to an interactive indoor children's role play city;
  - ii. 2 x tickets to a safari park;
  - iii. 2 x tickets for an escape game experience;

- iv. 2 x tickets to the world's largest flower garden; or
- v. 2 x admissions to an ice bar.

Total Prize value per unit: AED3,300

#### 7. Further Prize Details:

- a. The Prize will be arranged by email between the Administrator and the winner. The Administrator will make all reasonable efforts to provide the winner with details of the Prize at the earliest possible opportunity. The Administrator will have final discretion on all details of the Prize and aspects of how the Prize is organised. Once Prize details including dates, locations and activities are confirmed, this cannot be amended or altered by the winner.
- b. Exact experiences, inclusions and length of time will vary by location and will be advised by Administrator.
- c. The winner will be required to visit the premises in person to complete the necessary formalities. This includes signing a confirmation form and presenting a valid Emirates ID for verification. Failure to do so within the specified time frame may result in forfeiture of the Prize.
- d. The winner will be entitled to select two activities, subject to availability as per clause 6c. In the event that the selected activities are unavailable, the Administrator reserves the right to determine alternative activities at its sole discretion.
- e. The restaurant's meal voucher will be subject to applicable terms and conditions, provided with the voucher.
- f. For all claims incurred on the restaurant's meal voucher, the claims shall be inclusive of all relevant taxes and charges. In the case that claimed value is higher than the meal voucher value of AED1,000, the winner shall be responsible for any additional charges applicable.
- g. Guests aged under 18 must be accompanied by a responsible adult with their parent/legal guardian's prior permission.
- h. Winners must provide the Administrator with 3 preferred travel dates within 10 days upon the winner's acknowledgement of Prize Acceptance, in order for the Administrator to proceed with the bookings.
- i. The Prize cannot be taken over Christmas and New Year or public holidays in the UAE.
- j. Once tickets have been issued, they are only valid for the stated travel dates and times shown. No alternatives are available.
- k. The winner and guests must travel together in all instances and on the same itinerary, on the same dates and time, take the same trip and share the same room in all provided accommodation.
- If a booking is missed or cancelled by the winner, no alternative tickets will be issued and for the avoidance of doubt, no compensation and/or refund will be provided.
- m. The Prize does not include food, beverages, souvenirs, gratuities, excess baggage, ground transfers within the winner's home country, rental car, meals and drinks, excursions, attractions, treatments, visas, personal excpenses or any other costs of a personal nature that are not explicitly set out in these Terms & Conditions. Neither the Promoter,

- Administrator nor any provider of any part of the Prize will be responsible for any such costs.
- n. All elements of the Prize are subject to availability and the Administrator's discretion.
- o. The Promoter will pay the cost of the standard room plus related room taxes.
- p. A valid credit or debit card will be required to check in to the hotel and will be used to guarantee any incidentals such, but not limited to, as in-room calls or services.
- q. The winner is solely responsible for any additional charges incurred at the hotel during their stay, including, without limitation, costs of meals, drinks, incidentals, gratuities, telephone calls, additional nights and services together with related taxes.
- r. The Prize will be forfeited if:
  - 1. The winner is not available to travel on dates specified by Promoter once the Prize has been booked.
  - 2. The winner has not obtained all of the proper travel documents by the date specified by the Promoter;
  - 3. The winner has any complications which prevent them from travelling to the trip destination; or
  - 4. The winner has any medical, legal or any other reason that would prevent them from accepting and participating in the Prize.
- s. It will be the winner's and their guest's responsibility to obtain at their own cost all relevant insurance (including but not limited to health and travel insurance, insurance for theft, loss and damage to property) which may be required or prudent to be taken.
- t. The Prize is non-refundable and non-transferable. No cash alternative is available.
- u. The winner will not receive cash or any other form of compensation not otherwise specified within these Terms & Conditions if the actual Prize value is less than the Approximate Total Value estimated in these Terms & Conditions.
- v. All elements of the Prize are subject to availability.
- w. The winner travels at their own risk.
- x. Where applicable, any modifications to the Prize will be at the winner's own expense.
- y. The winner must inform the Promoter of any wheelchair or any similar access needs.
- z. Once tickets have been issued, the Promoter, will not be liable for any failure to comply with its obligations caused by (but not limited to) weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, illness of a performer or any other circumstances beyond the control of the Promoter.
- aa. In the event that any portion of the trip or scheduled activities have to be cancelled for any reason whatsoever, in whole or in part, including but not limited to cancellations, postponements, an event of force majeure, an "act of God" (e.g., natural disasters, weather, etc.) or an

- unforeseeable health event (e.g. pandemic or epidemic), or for any other reason, then Promoter reserves the right to provide a substitute Prize element of equal or greater value, and no other or additional compensation will be awarded.
- bb. Children must be accompanied by a supervising adult at all times on all tours and experiences.
- cc. The winner is responsible for the behaviour of themselves and their guest(s) whilst taking the Prize. The Promoter reserves the right in its absolute discretion to exclude the winner and/or their guest(s) from participation in any aspect of the Prize if any party fails to comply with the directions of the Promoter or any companies associated with the Prize or if the winner and/or their guest(s) act in a manner that is dangerous to themselves or to the public or is, in the opinion of the Promoter, anti-social in any manner or which causes a disturbance or nuisance to others. Failure to comply with these Terms and Conditions may result in refused entry, or the ticket holders being required to leave the event/venue.
- dd. Winners and their guest must abide by any relevant terms and conditions set by the venue/s which form part of their Prize. It is their responsibility to ensure that they take care when moving around the event/venue.
- ee. Nothing in this Prize package authorizes any person to use Disney's name, brand, intellectual property, characters or reputation in conjunction with this Prize package or any prize promotions, and a valid promotional agreement with Disney is a precondition for use of this Prize package in association with Disney's name or Disney-owned intellectual property.
- ff. Disney is not a "promoter", "administrator" or "prize provider". Disney and its officers, directors, agents, employees and assigns shall be released and discharged from any and all legal claims, losses, injuries, illnesses, demands, damages, actions, and/or causes of actions that arise out of and/or are in any way related to the Prize package, the receipt, use and/or enjoyment of the Prize travel package, or Prize-related activity including, without limitation, travel or the Promotion.
- 8. Each person is eligible to submit unlimited number of entries throughout the Promotion Period. Maximum of 1 entry per Valid Receipt submitted, which must state the time and date of purchase of Participating Product(s) within the Promotion Period. Maximum of 1 Prize per person.

# 9. Winner Selection:

- a. Twenty (20) winners will be randomly selected from all valid entries received during the Promotion Period. The Prize draw will be conducted on 15 January 2026 through a computerized random draw overseen by the Dubai Department of Economic Development (DED).
- b. All valid entries will be added into the draw and the first twenty (20) valid entries drawn will be the winners of the prize specified in respective entry.
- 10. **Winner Notification:** The winners will be contacted via the email address or mobile number provided on entry within seven (7) days upon winner's selection on 15 January

2026 and will be asked to provide evidence of identity and eligibility. Reasonable efforts will be made to contact the selected winner. If the winner does not respond to the initial contact within 10 days, we reserve the right to disqualify that entrant and forfeit the Prize of the selected winner.

- 11. **Prize Draw Summary:** All prize redemption steps for the campaign will be completed promptly following the prize draw, in line with DED regulations.
  - a. Campaign End: 31st December 2025
  - b. Prize Draw/Winner Selection: 15th January 2026
  - c. Winner Contact: Within 7 days via phone and email (15th to 22nd January 2026)
  - d. Winner Response / Claim Window: 10 days from initial contact (15<sup>th</sup> to 25<sup>th</sup> January 2026).
- 12. Unless otherwise specified, a Prize is a single event for the winner (and their guests) and cannot be separated into separate events or components.
- 13. Any applicable taxes associated with accepting or receiving the Prize are the sole responsibility of the winner. The entrant must seek their own independent financial advice in regards to the tax implications relating to the Prize or acceptance of the Prize.
- 14. For prize redemption or other legitimate reasons, the Promoter may require the winner to collect the winning prize at Cheil MENA, 2nd Floor, Butterfly Building Tower A, Al Bourooj Street, P.O. Box 502457, Dubai Media City, Dubai, UAE.
- 15. In the case of unclaimed prizes, the Promoter will surrender any prizes that have been forfeited or are unclaimed to DED department, 45 days after the Prize Draw date.
- 16. If the customer experiences any issues whilst using the Energizer Promotional Page, please contact customer services at <a href="mailto:support@winwithenergizer.com">support@winwithenergizer.com</a>.
- 17. Purchase of licenced *Energizer®* products are not eligible for entry. These include automotive/marine batteries, USB chargers and power banks.
- 18. The winner may be requested to participate in and co-operate as required with reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them. Participation is at the winner's discretion and is not a condition of Prize Acceptance.
- 19. Providing your personal data is voluntary, but necessary, to participate in the Promotion. The Promoter is the data controller and has appointed the Administrator to be the data processor. Your personal data will be processed based on the legitimate interests of the Promoter (a) for no longer than is necessary to conduct the Promotion and (b) after the Promotion, only to defend against possible claims of participants, or to comply with legal obligations, relating to the Promotion. By participating in the Promotion, you will receive emails from the Administrator in confirmation of your entry and about the Promotion. If you are a winner, the Administrator will use your personal data to deliver the Prize. You have the right to access, rectify, transfer, and delete your

personal data and to object to or limit the processing of your personal data. The Promoter does not intend to transfer your personal data to third countries. To learn more about your rights and how to exercise them, including by contacting the Promoter, please visit the Promoter's privacy policy, available through <a href="https://www.energizergrouplegal.com">www.energizergrouplegal.com</a>. The Privacy Policy explains how the Promoter protects your personal information, your rights for controlling your personal information, and how to contact the Promoter to exercise your rights.

## General

- 20. It is a condition of the Promotion that the entrant agrees to be bound by these Terms and Conditions, and in particular that the decisions of the Promoter on any matters whatsoever arising out of or connected with the Promotion are final.
- 21. The Promoter seeks to run a fair and secure promotion and prevent abuse and cheating. If you participate in a way that is not consistent with these Terms and Conditions, your entry (and any of your associated aliases) will be disqualified. Any Prize awarded may be void and recoverable, and the Promoter reserves the right to bar you from participating in future promotions for a period of at least six months. For this reason, the Promoter reserves the right at any point to:
  - a. Verify the eligibility of participants by requesting such information it considers reasonably necessary for this purpose. A Prize may be withheld until verification is completed.
  - b. Disqualify entries that are not made directly by the individual participating in the Promotion.
  - c. Disqualify entries made using anonymous email services such as, but not limited to, GuerillaMail, Dispostable or Mailinator.
  - d. Disqualify bulk entries from individuals, trade, consumer groups or third parties, incomplete entries and entries submitted by macros or other automated means.
  - e. Disqualify entries beyond the maximum allowed, or those using techniques such as 'script', 'brute force', masking identity by manipulating IP addresses, using aliases or identities other than their own or any other means.
  - f. Disqualify entrants who tamper with the entry process.
  - g. Disqualify entries which, in some other way, do not meet the requirements of these Terms and Conditions.
- 22. The Prize is non-transferable. There are no alternatives to the Prize offered. In the event of unforeseen circumstances, the Promoter reserves the right to substitute the Prize for an alternative of equal or greater value.
- 23. This Promotion is in no way sponsored by ©Disney 2025. All Rights Reserved. Disney and its respective parent, affiliates, and subsidiaries are not responsible for the Promotion,

- administration or execution of the travel package, Promotion or Prize Draw. By entering you are providing your information to the Promoter and not to these entities. The entities are not responsible for any element of this Promotion.
- 24. The Promoter will do all that it reasonably can to ensure that the Energizer Promotional Page is functioning correctly throughout the Promotion Period. However, the Promoter will not accept responsibility for Promotion entries that are lost, delayed, corrupted, damaged, misdirected or incomplete or which cannot be delivered for any delivery, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind or other reason. Proof of sending will not be accepted as proof of receipt. The Promoter does not guarantee continuous or secure access to the Energizer Promotional Page.
- 25. In participating in the Promotion, the participant confirms that they are eligible to do so and eligible to receive the Prize if they are a winner. The Promoter reserves the right to verify the eligibility of entrants including but not limited to requiring proof of an entrant's identity, age, place of residence and/or that they are not employed by the Promoter or its Agent (which must be provided within 10 days). The Promoter reserves the right, in its sole discretion, to refuse to award the Prize, withdraw Prize entitlement, and/or refuse further participation in the Promotion and disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions or any instructions forming part of this Promotion's entry requirements, corrupted or affected the administration, security or integrity of the Promotion, tampered with the entry process, engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion or otherwise gained unfair advantage in participating in the Promotion or won using fraudulent means. The Promoter may require such information as it considers reasonably necessary for this purpose and a Prize may be withheld unless and until the Promoter is satisfied with the verification. The Promoter will be the final arbiter in any decisions and these will be binding.
- 26. This Promotion and these Terms and Conditions are governed by the UAE Law and their interpretation and application will be subject to the exclusive jurisdiction of the courts of the UAE.
- 27. None of the Promoter and its associated agencies and companies, or Disney and its affiliates will be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using a Prize, except for any liability which cannot be excluded by law. Nothing will exclude the Promotor's liability for death or personal injury as a result of its negligence.
- 28. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could corrupt or affect the proper operation of this Promotion or the awarding of Prizes, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel, suspend or amend the Promotion or these Terms and Conditions, at any stage,

- but will always endeavour to minimize the effect to participants in order to avoid undue disappointment.
- 29. None of the Promoter, Disney, and their respective parents, subsidiaries, and affiliates, and each of their respective officers, directors, shareholders, employees, agents, representatives, assigns and successors-in-interest will not be liable for any failure to comply with its obligations or any delay in performing its obligations within these terms and conditions if an act, omission, event or circumstance occurs caused by (but not limited to) global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God, or any other circumstances beyond the reasonable control of the Promoter.
- 30. Nothing in this travel package authorizes and nothing shall be deemed to grant any right, title or interest in or to, or permit any person to use the name, brand, intellectual property, characters or reputation of Disney in conjunction with this travel package or any prize promotions whatsoever and that a valid promotional agreement with Disney is a precondition for use of this prize package in association with any name or intellectual property owned or used by Disney. All intellectual property of Disney which is used by the Promoter in respect of the Promotion is used under licence from Disney.
- 31. An entry must be made directly by the individual participating the Promotion. Bulk entries from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries and entries submitted by macros or other automated means together with entries which do not satisfy the requirements of these Terms and Conditions in full will be disqualified and will not be counted. If it becomes apparent that a participant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that participant's entry in a way that is not consistent with the Terms and Conditions of the Promotion, that participant's entries will be disqualified and any Prize awarded will be void. Participants are not permitted to enter using anonymous email services such as, but not limited to, GuerillaMail, Dispostable or Mailinator.
- 32. If any part/s of these Terms and Conditions should be determined to be illegal, or are legally ruled to be invalid or otherwise unenforceable then the remainder will not be affected and will continue in full force and effect.
- 33. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
- 34. These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials.

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