

## Q1FY26 Peak Season Promo FAQ

<b>Question</b>	<b>How old do I need to be to enter?</b>
<b>Answer</b>	This promotion is only open to Australian residents aged 18 years or older.
<b>Question</b>	<b>How do I enter the promotion?</b>
<b>Answer</b>	Buy an <i>Energizer</i> ® product (batteries, battery chargers or flashlights) during the promotion period. Go to <a href="https://energizerpromo.com/en-AU">https://energizerpromo.com/en-AU</a> and enter your details. You will then receive an email asking you to verify your email address. Once you have been verified you will receive a second email confirming your entry.
<b>Question</b>	<b>Can I enter the promotion if I order <i>Energizer</i>® batteries online?</b>
<b>Answer</b>	Yes, you can. When you receive your pack of <i>Energizer</i> ® batteries, you will then be able to go to <a href="https://energizerpromo.com/en-AU">https://energizerpromo.com/en-AU</a> and enter your details. You will then receive an email asking you to verify your email address. Once you have been verified you will receive a second email confirming your entry.
<b>Question</b>	<b>How long does this promotion last?</b>
<b>Answer</b>	Entries will be accepted from 1 <sup>st</sup> October 2025 at 12:01 am AEST until 31 <sup>st</sup> December 2025 at 11:59 pm AEDT.  Please refer to the <u><a href="#">competition terms and conditions</a></u> for both the promotion and redemption periods. Once the promotion has ended you will not be able to enter the promotion.
<b>Question</b>	<b>Which <i>Energizer</i>® products are included in this promotion?</b>
<b>Answer</b>	All <i>Energizer</i> ® batteries, battery chargers and flashlights. See <u><a href="#">competition terms and conditions</a></u> .
<b>Question</b>	<b>I've input my first name, surname &amp; email address, but I haven't received an email.</b>
<b>Answer</b>	Please check all details have been entered into the correct fields and check your junk mail for the confirmation email. If you are still unable to enter, contact Energizer consumer services at <a href="mailto:support-au@z2.energizerpromo.com">support-au@z2.energizerpromo.com</a> who will be able to assist you further.
<b>Question</b>	<b>I am experiencing issues with the Energizer promotional website, what do I do?</b>
<b>Answer</b>	Please try rebooting your device and refreshing the page. If you are still experiencing issues, please contact Energizer customer services on <a href="mailto:support-au@z2.energizerpromo.com">support-au@z2.energizerpromo.com</a>
<b>Question</b>	<b>Can't find the answer you are looking for?</b>
<b>Answer</b>	Please contact Energizer customer services at <a href="mailto:support-au@z2.energizerpromo.com">support-au@z2.energizerpromo.com</a>

<b>Question</b>	<b>What happens if I win a themed holiday?</b>
<b>Answer</b>	You will be contacted by the management agency (using the details you provided on entry to the campaign), who will be able to answer any questions.

